

FREQUENTLY ASKED QUESTIONS



FLOCKPOD

Do I or my audience need to install any software to use FlockPod?

No. FlockPod does not need to be installed; it shows up on a web page in your browser.

How will people use FlockPod, once I set it up?

People whom visit your Web page / elearning content they will see an icon and click on it. This will bring up FlockPod. They will interact within FlockPod, and tuck it away when they don't need it anymore.

What is a FlockSign?

FlockSign is a small icon which appears within a page which supports FlockPod. People click on a FlockSign to open the FlockPod.

How do I insert a FlockSign on a Page?

We will provide you a line of code when you register with FlockPod. To insert a FlockSign on a page you simply have to add that line of code to your page.

What is a FlockPod Toolbar?

It is the control panel for all the Flocktivities you can perform in a FlockPod. Through this panel you can also change FlockPod settings and manage your profile.

Can I create many Flocktivities in a single FlockPod?

Absolutely. Infact, we hope you will create number of flocktivities to use all the features FlockPod to its maximum of your benefit.

Who all can see the Flocktivities I started in a FlockPod?

All the members of a group having access to that FlockPod will see them.

Can I delete a flocktivity once created?

You cannot delete a flocktivity once created. However, a specific Flocktivity may provide such support as, for example, stopping a debate that you have started.

How do I export the content of my flocktivity and send it to someone who is not a user of FlockPod?

You can export the content of a flocktivity to a text file, which you can freely share.

Can I set up multiple FlockPods on the same Web page?

Yes. If you have added code for multiple FlockPods you can use multiple FlockPods at the same time on a page.

Can I put a video/audio clip in a flocktivity?

Currently, we do not support media files like audio/video.

How do I know if there is a FlockPod on the web page I am viewing?

If you see a Flock Sign placed on the page, there is a FlockPod you can bring up.

How long does it take for others to see the information I enter in FlockPod?

It takes just a few seconds before all the users are notified of the information entered by you.

Learning Xponents

For more details

visit: www.learningxponents.com.au

call: +61 2 9712 4513

email: info@learningxponents.com.au

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Can I get email alerts when someone enters information in Flockpod?

Yes, you can customise your settings the receive email alerts when someone enters information in FlockPod.

Can I get email alerts when someone contributes to my Flocktivity?

Yes, you can customise your settings the receive email alerts when someone contributes to your Flocktivity.

Can I save or print a transcript of my discussion/debate?

Yes, definitely. You can save as well as print the transcript of your Flocktivity. For Debate/Discussion you can also save/take print of the points of a specific argument of a debate instead of complete debate.

How scalable is FlockPod? How many simultaneous users are allowed on FlockPod?

We have designed FlockPod with a highly scalable architecture.

Is there a maximum number of users for FlockPod that an organization can register for a given Flocktivity?

As of now, we have not set a limit to the number of users an organization can register.

Can one organization register multiple groups?

Yes. One organization can register multiple groups. This will help each group to maintain its privacy.

Can I unsubscribe from FlockPod? Both as an individual and the group itself.

Yes you can if you are using the charged version of FlockPod. The Pod Owner will have to send unsubscribe request to unsubscribe@FlockPod.com. When this happens the Group will be unsubscribed immediately after sending unsubscribe request.

What about security? How secure is the information exchange on FlockPod?

Access to FlockPod services is User ID and Password protected. All data transmissions are encrypted. Our servers are secure and no outside party can capture the database.

How can I see a FlockPod belonging to some other group where I am not a member?

You cannot. This is a security feature.

What does FlockPod do with my personal information?

We take privacy very seriously. We do not sell, rent, share, trade or give away any of your personal information, unless required to by law. We hate spam even more than you do.

What will it cost me/my organization?

For pricing please read Flocktivity Pricing. PDF

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